



February 25, 2008

Dear Parents,

We are pleased to announce that the long-awaited cafeteria cash card program is up and running! The **COUGAR CAFE CARD** will function as a debit card for the purchase of food in our cafeteria. Money added to the card is deducted each time a purchase is made. This program will expedite the lines in the cafeteria and allow us to enhance our daily menu.

Where do I get a card?

Your child will receive the card by Tuesday February 26. Please ask him/her for the paperwork.

How do I activate and add money to my card?

Check: Send a check payable to The Frisch School to the office along with the attached form. Please be sure to include the card id number on the check. Cards will be activated within 24 hours.

OR

Credit card: visit www.frisch.org and click on the **COUGAR CAFE CARD** link. Once on the ITC Systems site enter the **COUGAR CAFE CARD** number and your pin number. The first time your card number will serve as your pin. Once you access your account, you will be able to select a new pin in order to secure your account. Select the Account Tools tab on the site. Please provide us with your email address so we can send you plan information and/or updates then select the change pin tab and follow the instructions. To add money by credit card select Add Money tab. Please note that ITC has a 3% convenience fee for using the credit card. That amount will be deducted from the amount loaded onto the card.

What if I have more than one child in school?

Each student has his/her own card. You may send one check to school. Unless otherwise indicated, funds will be distributed evenly between all cards. When adding money by credit card you will have to add to each card by individual id number and repeat as necessary.

How much money can I put on my card?

There is no maximum.

There is a \$25.00 minimum with payment by check.

There is a \$50.00 minimum with payment by credit card.

When can I begin using my card?

When paying by check you must give the business office 24 hours to process your payment. Funds added on-line are available immediately. All cards with payments submitted by Thursday Feb 28th will be activated on Monday March 3.

What happens to the money on the card at the end of the school year?

It's your money. All funds will rollover from semester to semester and year to year. At graduation, balances are refundable.

What if my child loses the card?

Please suspend the card on the ITC website immediately then notify the business office or the café cashier. Any balances on the card will be restored to a new card. There is a \$5.00 fee for a replacement card.

How do I know how much my child is spending?

Log on to the ITC website through the Frisch website link. Through this site you can see transactions, monitor balances, report lost cards and add funds with a credit card.

We are delighted to offer this convenient and more efficient method of making purchases in the cafeteria. As always, we thank you for the opportunity to serve the Frisch community.

If you have any additional questions, please call the Business Office at (201) 267-9100 ext. 502.

Thank you,

Richard Costas
District Manager

Eli Barashi
Chef Manager